

Our Community Impact



Rutherford Regional Health System's mission of *making communities healthier*[®] is at the heart of everything we do. It is deeply embedded in how we provide high-quality care for patients, expand and enhance our services, and make meaningful investments to promote the health and economic growth of our region.

For us, healthcare is personal. We are caring for our own neighbors, family, friends and loved ones. That's why our dedicated team is focused on advancing local care and keeping patients where they want to be – close to home. We are committed to meeting the unique needs of all those we serve, both inside and outside our hospital walls, and strive to be the preferred healthcare destination when our community members need care.

Together with Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. It is our privilege to serve you.

We are pleased to share this summary of our impact in 2025.



**Sudandra Ratnasamy, MBA, RN,
FACHE, CEO**

2025 Community Benefits



Added new providers

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in behavioral health, cardiology, emergency medicine, family medicine and obstetrics, general surgery, hospital medicine and orthopedics.



Invested more than \$3.3 million in capital improvements

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included acquiring a new robotic surgical system and surgical table, a new wireless fetal monitoring system and newer model echocardiography machines.



Donated nearly \$28.9 million in services to those in need

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



Paid \$10,125,355 in taxes

We are proud to be a leader in our region, and our dedication to fiscal responsibility extends to both our hospital and community.



Distributed a payroll of \$47,387,022 to approximately 565 employees

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.

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2025 Economic Impact



Charity and other uncompensated care

(Includes charity care, uninsured discounts and uncompensated care)

\$28,870,531

Community benefit programs

\$497,274

Financial and in-kind contributions \$191,402

Professional development \$54,353

Tuition reimbursement \$5,819

Community health services \$4,918

Physician recruitment \$240,782

Taxes paid

\$10,125,355

Property and other taxes \$423,856

Provider taxes \$6,293,371

Payroll taxes \$2,610,498

Sales taxes \$797,630

2025 Total: **\$39,493,159**



Rutherford Regional marked a major milestone with the first robotic-assisted knee replacement performed by Dietrich Kayser, MD, using the new robotic surgical system.



Rutherford Regional hosted a ribbon-cutting ceremony for the grand opening of the Intensive Outpatient Therapy Program (IOP).



Rutherford Regional was a top sponsor of the 2025 Hilltop Festival, with staff engaging the community and sharing important healthcare resources.

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Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- Appalachian Archers
- Colonial Manor
- Forest City Little League
- Forest City Owls Baseball
- Grahamtown Team Inc.
- Hilltop Festival
- Leadership Rutherford
- Rutherford County Chamber of Commerce
- Rutherford County Schools
- Rutherford Outdoor Coalition (ROC)
- Rutherford Town Rising
- Rutherfordton Fire and Rescue
- Rutherfordton Little League
- Southern Manor
- Sunnyside Retirement Home
- The Salvation Army
- Town of Rutherfordton
- WCAB Radio

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