

# Our Community Impact

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**RUTHERFORD REGIONAL**  
HEALTH SYSTEM

Duke LifePoint Healthcare



**Sue Shugart, FACHE,  
CPPS, CEO**

At **Rutherford Regional Health System**, we are committed to providing high-quality care close to home and making meaningful investments to support the overall well-being of our region. Our dedicated team is driven by our mission of *making communities healthier*,® and we aim to deliver compassionate, accessible care to all our patients and their families. We are proud to not only be a leading provider of healthcare services, but also a vital economic engine and a trusted partner for the community we call home.

With the support of Duke LifePoint Healthcare and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to serving our neighbors today and for generations to come. Thank you.

## 2024 Community Benefits



### **Added 140 employed and independent providers**

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in midwifery, family medicine, general surgery, emergency medicine and hospital medicine.



### **Invested more than \$1.5 million in capital improvements**

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included new OR equipment, a new patient monitoring system for MRI and a new stress system for cardiopulmonary services.



### **Distributed a payroll of \$46,257,795 to approximately 515 employees**

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



### **Donated more than \$23.2 million in services to those in need**

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



### **Paid \$10,210,826 in taxes**

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.

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The RRHS Cath Lab team proudly performed its first intravascular lithotripsy procedure, marking a significant milestone in patient care.



RRHS team members gathered alongside the hospital-sponsored breast cancer awareness sheriff's car at the Cancer Survivor Celebration, honoring those who have fought and overcome cancer.



RRHS leadership and staff spread holiday cheer in the Town of Rutherfordton Christmas Parade.



## 2024 Economic Impact

**Charity and other uncompensated care** **\$23,220,525**

(Includes charity care, uninsured discounts and uncompensated care)

**Community benefit programs** **\$434,916**

Financial and in-kind contributions \$10,746

Professional development \$51,965

Tuition reimbursement \$118,232

Community health services \$3,385

Physician recruitment \$250,588

**Taxes paid** **\$10,210,826**

Property and other taxes \$816,602

Provider taxes \$6,048,113

Payroll taxes \$2,501,351

Sales taxes \$844,759

**2024 Total: \$33,866,267**

## Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- American Heart Association
- Appalachian Archers
- Forest City Little League
- Forest City Owls Baseball
- Forest City Swim Team
- Grahamtown Team
- Isothermal Community College
- KTC Broadcasting
- Lake Lure Classical Academy
- Rutherford County Chamber of Commerce
- Rutherford County Health Department
- Rutherford County Schools
- Rutherford County Senior Games
- Rutherford County Sheriff's Office
- Rutherford Outdoor Coalition
- The Salvation Army
- Thomas Jefferson Classical Academy
- Town of Chimney Rock
- Town of Forest City
- Town of Rutherfordton

## 2024 Board of Trustees

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**Duke LIFEPOINT**  
HEALTHCARE

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "Lifepoint," "Lifepoint Health" or the "Company" used in this release refer to subsidiaries of Lifepoint Health, Inc.

Our hospital is part of Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and Lifepoint Health®, which was established to build a dynamic network of hospitals and healthcare providers. The joint venture, which brings together Lifepoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving healthcare delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit [DukeLifePointHealthcare.com](http://DukeLifePointHealthcare.com).